



# **K. K. Das College**

GRH – 17, Baishnabghata-Patuli,  
Garia, Kolkata – 700 084



## **FEEDBACK REPORT**

### **ACADEMIC SESSION: 2023-24**

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Constructive feedback is very vital for an educational institution of grow and serve its students. It helps to improve the teaching-learning environment in the college. It provides an insight in the stakeholders' perception about the working of the college. Following this principle, K.K.Das College collects feedback from its stakeholders (viz. Students, Teachers, Employers, Alumni and Parents). In this academic session feedback is collected only from the students by the IQAC through feedback committee and is analyzed. Thereafter, an inclusive report is prepared and is communicated to those concerned for necessary action for betterment of the college. Subsequently, the report will be uploaded on the college website.

### **Feedback Process**

<b>Sl. No.</b>	<b>Stakeholders</b>	<b>Feedback Frequency</b>	<b>Mode of Feedback</b>	<b>Objective</b>
<b>1</b>	Students	Once	Online	To evaluate teaching quality and curriculum, functioning of various units and physical facilities of the institution

### **Summary of Feedback Respondents**

<b>Sl.No.</b>	<b>Stakeholders</b>	<b>Number of Respondents</b>	
<b>1</b>	Students	B.Com.	413
		B.A.	610
		B.Sc.	18
		Total	1041

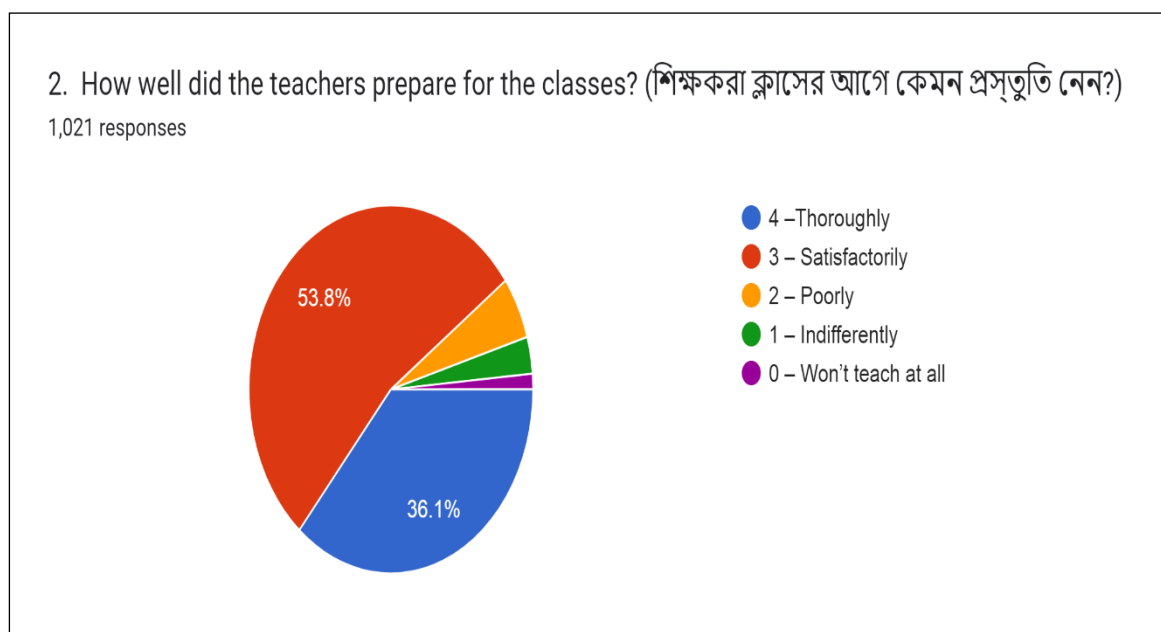
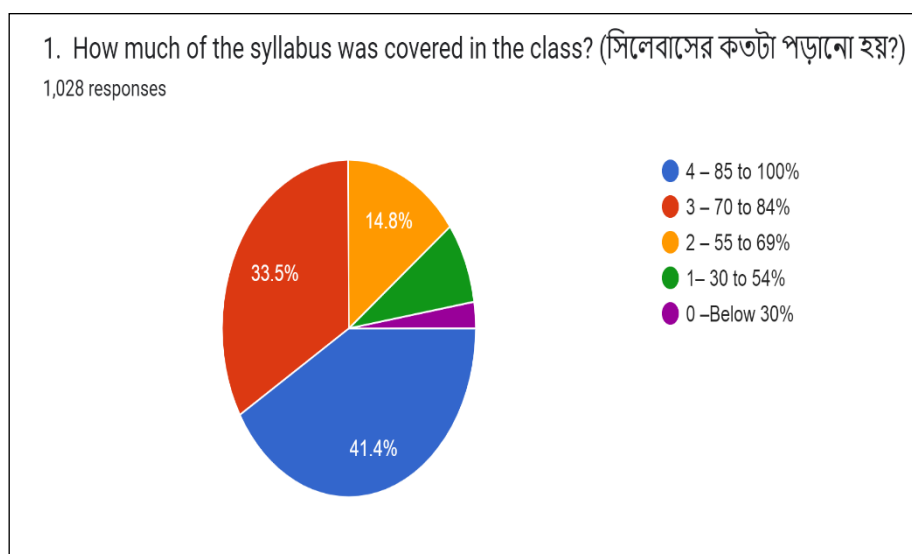
### **Semester-wise Number of Respondents**

<b>Semester</b>	<b>Number of Students</b>
<b>Semester I</b>	207
<b>Semester III</b>	375
<b>Semester V</b>	459
<b>Total</b>	1041

## Report on Analysis of Feedback on Teaching Learning Process

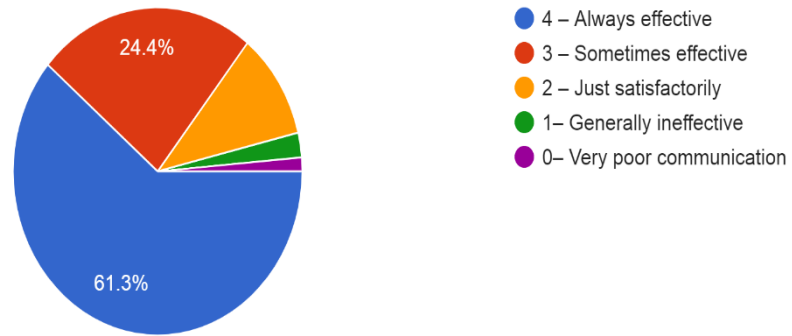
A good teaching learning process helps all individual students to understand the subject they are studying and gives them clear guidance on how to improve their learning procedure. It can help students improve confidence, self-awareness and enthusiasm for learning what they are being taught. Hence, it is the responsibility of the institution to provide a better teaching-learning environment for the student. The teachers act as a catalyst in obtaining the desired goal. It help the students to prepare well for their examinations and overall character building of the same.

### ➡ Feedback on Teaching Learning Process by the Students



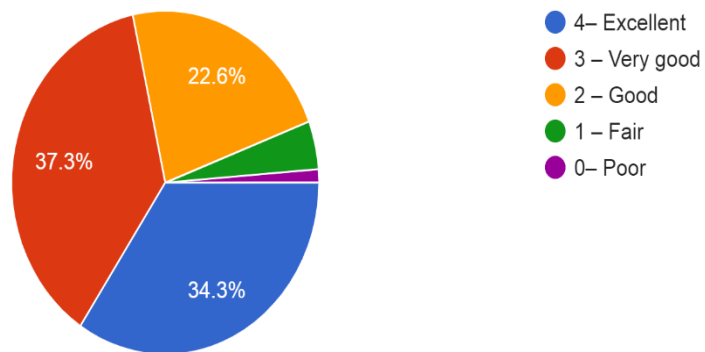
3. How well were the teachers able to communicate? (শিক্ষকরা কেমন বোঝাতে পারেন?)

1,025 responses



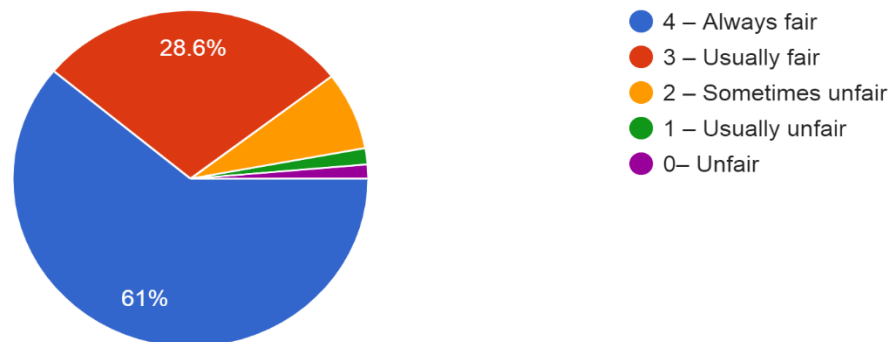
4. The teacher's approach to teaching can best be described as (শিক্ষকরা কেমন পড়ান?)

1,035 responses



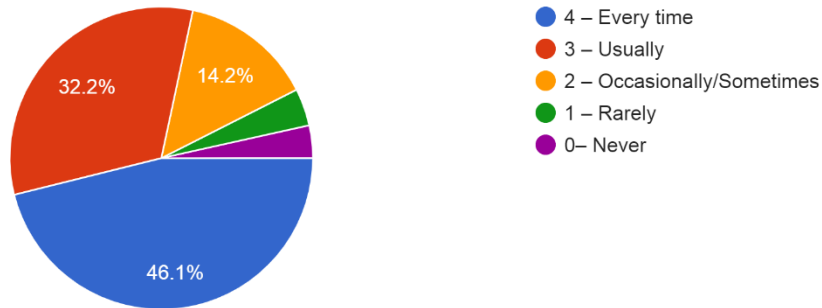
5. Fairness of the internal evaluation process by the teachers. (কলেজের পরীক্ষার মূল্যায়নে শিক্ষকদের স্বচ্ছতা কতটা?)

1,029 responses



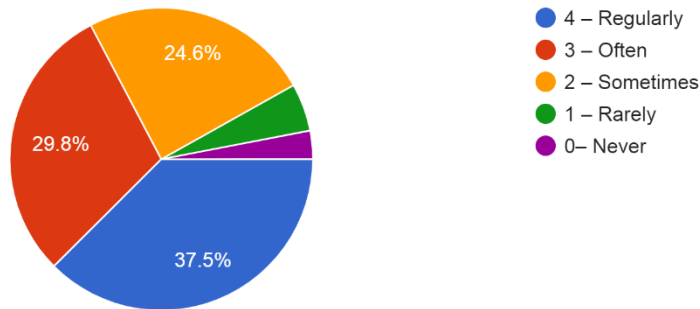
6. Was your performance in assignments discussed with you? (প্রজেক্টের বিষয় ক্লাসে আলোচনা করা হয়?)

1,030 responses



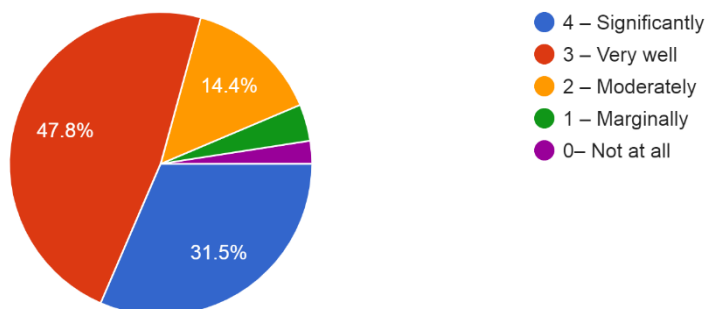
7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students. (কলেজ ছাত্রছাত্রীদের ...ন্য কলেজের সঙ্গে ছাত্রবিনিময় প্রভৃতির উদ্যোগ নেয়?)

1,021 responses



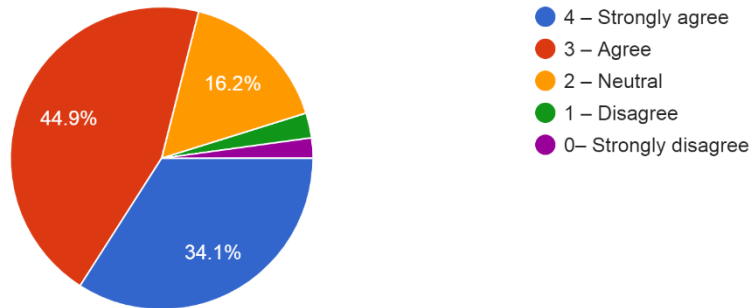
8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth. (শিক্ষকদের পড়ানো ও সার্বিক সহ...র জ্ঞান ও সামাজিক মূল্যবোধ বৃদ্ধিতে সহায়তা করে?)

1,023 responses



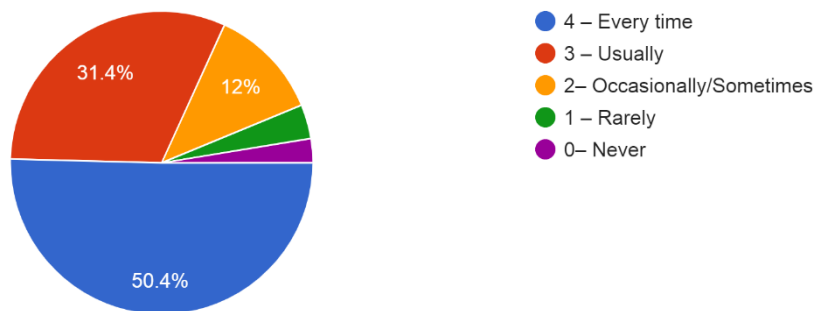
9. The institution provides multiple opportunities to learn and grow. (তোমার সার্বিক বিকাশের ক্ষেত্রে কলেজ কি নানারকম সুযোগসুবিধা দিয়ে থাকে?)

1,016 responses



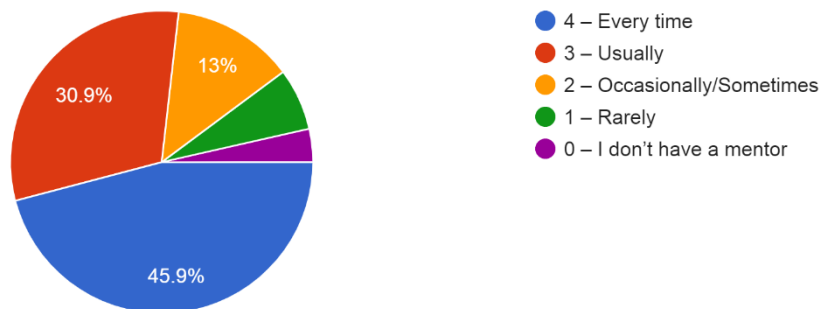
10. Teachers inform you about your expected competencies, course outcomes and programme outcomes. (পাঠ্যক্রমের উপযোগিতা এবং তোমার যোগ্যতা সম্পর্কে কি শিক্ষকরা তোমাদের বুঝিয়ে দেন?)

1,012 responses



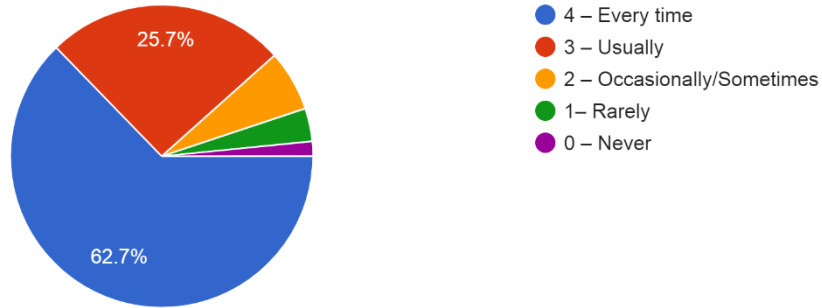
11. Your mentor does a necessary follow-up with an assigned task to you. (তোমাদের পড়াশোনা নিয়ে কি নিয়মিত খোঁজখবর নেওয়া হয়?)

1,013 responses



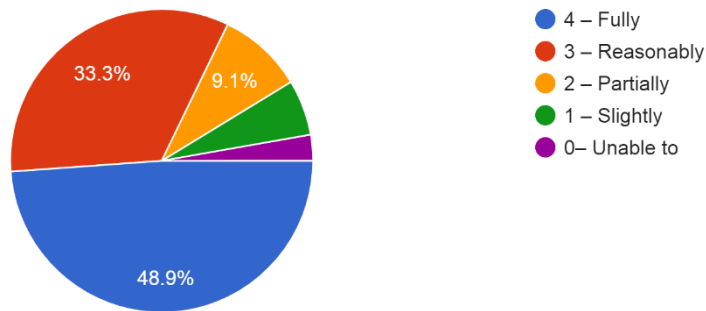
12. The teachers illustrate the concepts through examples and applications. (উদাহরণ দিয়ে কি পড়া বোঝানো হয়?)

1,017 responses



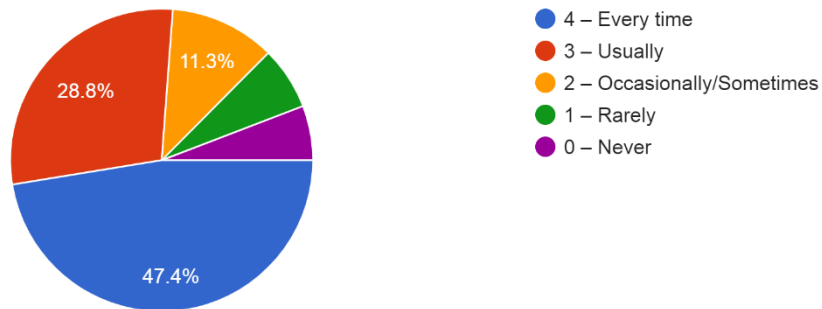
13. The teachers identify your strengths and encourage you with providing right level of challenges. (তোমাদের সক্ষমতা অনুযায়ী ঠিক পথ বলে দেওয়া হয়?)

1,011 responses



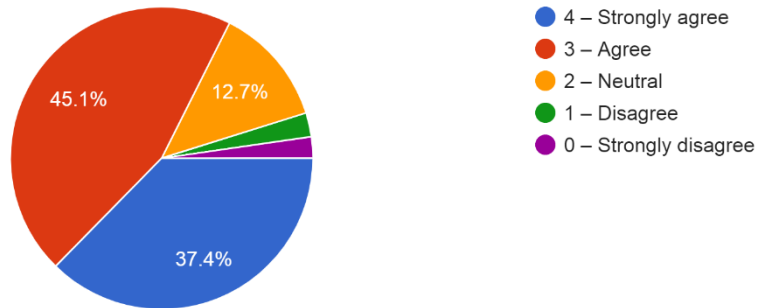
14. Teachers are able to identify your weaknesses and help you to overcome them. (তোমাদের দুর্বলতাগুলো চিহ্নিত করে তা অতিক্রম করতে সাহায্য করা হয়?)

1,012 responses



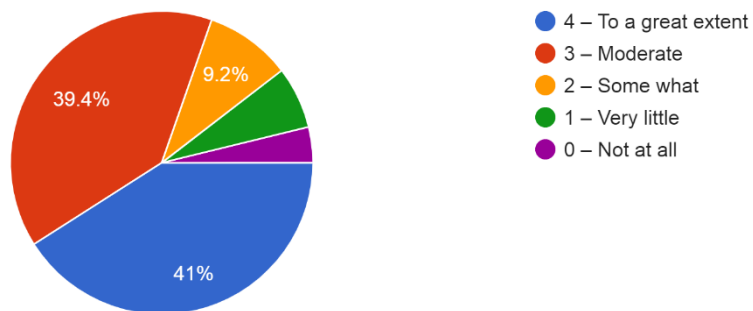
15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning proces... যেনে তোমাদের যুক্ত হওয়ার ব্যাপারে সচেত্ব থাকে?)

1,012 responses



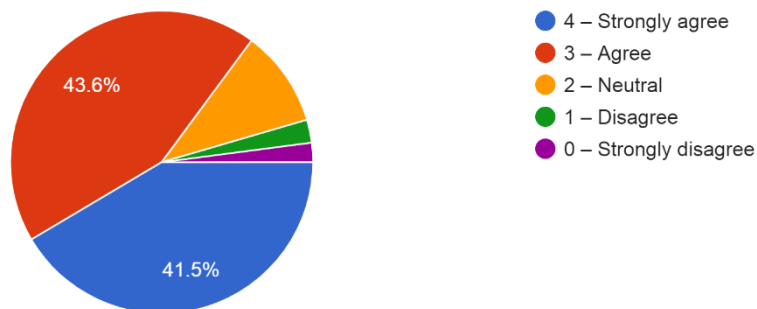
16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enh... েজ কি বিভিন্ন ছাত্রকেন্দ্রিক পদ্ধতি অবলম্বন করে?)

998 responses



17. Teachers encourage you to participate in extracurricular activities. (পড়ার বাইরের বিষয়ে অংশ নিতে কি শিক্ষকরা উৎসাহিত করেন?)

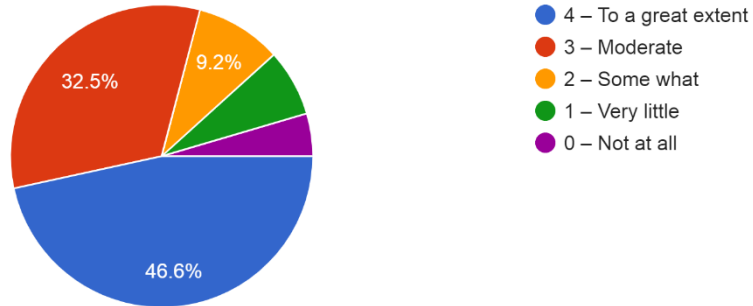
1,015 responses





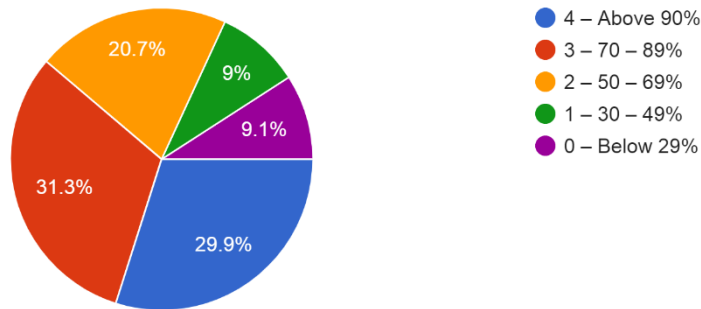
18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work. ...ভিন্ন শিক্ষা যেমন কম্পিউটার শেখার আয়োজন করে?)

1,009 responses



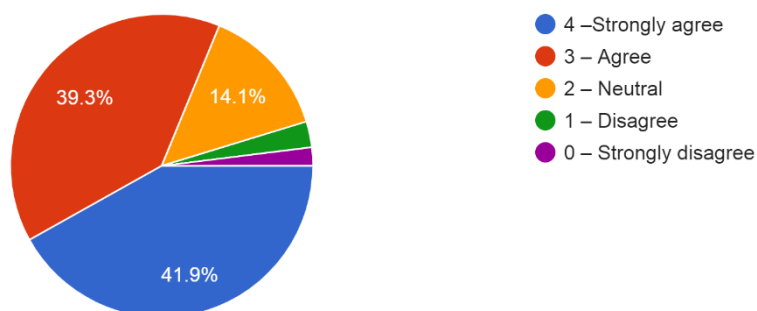
19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching. (কতজন শিক্ষক পড়ানোর ক্ষেত্রে আধুনিক প্রযুক্তি ব্যবহার করেন?)

1,010 responses



20. The overall quality of teaching-learning process in your institute is very good. (সামগ্রিকভাবে কলেজের পঠনপাঠন ব্যবস্থা খুবই ভালো)

1,017 responses



### **Feedback Summary:**

- Majority of the students have opined that 85-100 percentage of the syllabus has been completed by the teachers in the class before their last University Examination.
- Most of the students have responded that classes were held on-time
- Majority of students from all streams have opined that the teachers are well prepared for taking classes, could communicate well and explained the subject matter with the help of illustrations
- Majority of the students are happy about the fact that internal evaluation by the teachers were fair and their performance in assignments were discussed in class
- Most of the students from the other two streams felt that the mentoring process in college helped in their emotional growth
- The teaching methods applied by the teachers are highly appreciated by the students
- The efforts made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work is appreciated by 46.6% of students

### **Recommendations of Students on Teaching-Learning Process:**

- Some students have demanded a decent student-teacher ratio for more personalized attention and support for each student



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## Feedback Questionnaire

1/29/25, 4:03 PM

Students Satisfaction Survey on Teaching Learning Process

### Students Satisfaction Survey on Teaching Learning Process

Following are questions for online student satisfaction survey regarding teaching learning process.

1. Email \*

\_\_\_\_\_

2. Stream

*Mark only one oval.*

- B.A.  
 B.Sc.  
 B.Com.

3. Year/Semester

*Mark only one oval.*

- Semester I  
 Semester III  
 Semester V

4. Programme

*Mark only one oval.*

- Honours     *Skip to question 5*  
 General     *Skip to question 6*

For Honours Candidates

## 5. Subject

Mark only one oval.

- Bengali  
 English  
 History  
 Mathematics  
 Economics  
 Accountancy

Skip to question 7

For General Candidates

## 6. Subject

Tick all that apply.

- Bengali  
 English  
 History  
 Sociology  
 Education  
 Economics  
 Mathematics  
 Computer Science  
 Statistics  
 Commerce

Skip to question 7

### Student Satisfaction Survey Questionnaire

Instructions to fill the questionnaire

- All questions should be compulsorily attempted.  
(সব প্রশ্নের উত্তর দাও)
- Each question has five responses, choose the most appropriate one.  
(৫টা উত্তর থেকে ১টা বেছে নাও)
- The response to the qualitative question no. 21 is student's opportunity to give suggestions or improvements; she/he can also mention weaknesses of the institute here. (Kindly restrict your response to teaching learning process only)  
(২১ নং প্রশ্নে কলেজের উন্নয়নে তোমার মতামত দাও। কলেজের পঠনপাঠন বিষয়ে দুর্বলতা থাকলে চিহ্নিত করো)

7. 1. How much of the syllabus was covered in the class?  
(সিলেবাসের কতটা পড়ানো হয়?)

*Mark only one oval.*

- 4 – 85 to 100%
- 3 – 70 to 84%
- 2 – 55 to 69%
- 1– 30 to 54%
- 0 –Below 30%

8. 2. How well did the teachers prepare for the classes?  
(শিক্ষকরা ক্লাসের আগে কেমন প্রস্তুতি নেন?)

*Mark only one oval.*

- 4 –Thoroughly
- 3 – Satisfactorily
- 2 – Poorly
- 1 – Indifferently
- 0 – Won't teach at all

9. 3. How well were the teachers able to communicate?  
(শিক্ষকরা কেমন বোঝাতে পারেন?)

*Mark only one oval.*

- 4 – Always effective
- 3 – Sometimes effective
- 2 – Just satisfactorily
- 1– Generally ineffective
- 0– Very poor communication

10. 4. The teacher's approach to teaching can best be described as  
(শিক্ষকরা কেমন পড়ান?)

*Mark only one oval.*

- 4- Excellent  
 3 - Very good  
 2 - Good  
 1 - Fair  
 0- Poor

11. 5. Fairness of the internal evaluation process by the teachers.  
(কলেজের পরীক্ষার মূল্যায়নে শিক্ষকদের স্বচ্ছতা কতটা?)

*Mark only one oval.*

- 4 - Always fair  
 3 - Usually fair  
 2 - Sometimes unfair  
 1 - Usually unfair  
 0- Unfair

12. 6. Was your performance in assignments discussed with you?  
(প্রজেক্টের বিষয় ক্লাসে আলোচনা করা হয়?)

*Mark only one oval.*

- 4 - Every time  
 3 - Usually  
 2 - Occasionally/Sometimes  
 1 - Rarely  
 0- Never

13. 7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.

(কলেজ ছাত্রছাত্রীদের জন্য স্কেলসমীক্ষা, শিক্ষামূলক ভ্রমণ, ইন্টার্নশিপ, অন্য কলেজের সঙ্গে ছাত্রবিনিময় প্রভৃতির উদ্যোগ নেয়?)

Mark only one oval.

- 4 – Regularly  
 3 – Often  
 2 – Sometimes  
 1 – Rarely  
 0– Never

14. 8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

(শিক্ষকদের পড়ানো ও সার্বিক সহায়তা কি তোমার জ্ঞান ও সামাজিক মূল্যবোধ বৃদ্ধিতে সহায়তা করে?)

Mark only one oval.

- 4 – Significantly  
 3 – Very well  
 2 – Moderately  
 1 – Marginally  
 0– Not at all

15. 9. The institution provides multiple opportunities to learn and grow.

(তোমার সার্বিক বিকাশের ক্ষেত্রে কলেজ কি নানারকম সুযোগসুবিধা দিয়ে থাকে?)

Mark only one oval.

- 4 – Strongly agree  
 3 – Agree  
 2 – Neutral  
 1 – Disagree  
 0– Strongly disagree

16. 10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.

(পাঠ্যক্রমের উপযোগিতা এবং তোমার যোগ্যতা সম্পর্কে কি শিক্ষকরা তোমাদের বুঝিয়ে দেন?)

*Mark only one oval.*

- 4 – Every time  
 3 – Usually  
 2 – Occasionally/Sometimes  
 1 – Rarely  
 0 – Never

17. 11. Your mentor does a necessary follow-up with an assigned task to you.

(তোমাদের পড়াশোনা নিয়ে কি নিয়মিত খোঁজখবর নেওয়া হয়?)

*Mark only one oval.*

- 4 – Every time  
 3 – Usually  
 2 – Occasionally/Sometimes  
 1 – Rarely  
 0 – I don't have a mentor

18. 12. The teachers illustrate the concepts through examples and applications.

(উদাহরণ দিয়ে কি পড়া বোঝানো হয়?)

*Mark only one oval.*

- 4 – Every time  
 3 – Usually  
 2 – Occasionally/Sometimes  
 1 – Rarely  
 0 – Never



19. 13. The teachers identify your strengths and encourage you with providing right level of challenges.

(তোমাদের সক্ষমতা অনুযায়ী ঠিক পথ বলে দেওয়া হয়?)

*Mark only one oval.*

- 4 – Fully  
 3 – Reasonably  
 2 – Partially  
 1 – Slightly  
 0– Unable to

20. 14. Teachers are able to identify your weaknesses and help you to overcome them.

(তোমাদের দুর্বলতাগুলো চিহ্নিত করে তা অতিক্রম করতে সাহায্য করা হয়?)

*Mark only one oval.*

- 4 – Every time  
 3 – Usually  
 2 – Occasionally/Sometimes  
 1 – Rarely  
 0 – Never

21. 15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.

(কলেজ কি সর্বদা পড়াশোনার মানোন্নয়নে তোমাদের যুক্ত হওয়ার ব্যাপারে সচেষ্ট থাকে?)

*Mark only one oval.*

- 4 – Strongly agree  
 3 – Agree  
 2 – Neutral  
 1 – Disagree  
 0 – Strongly disagree

22. 16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

(কলেজ কি বিভিন্ন ছাত্রকেন্দ্রিক পদ্ধতি অবলম্বন করে?)

Mark only one oval.

- 4 – To a great extent  
 3 – Moderate  
 2 – Some what  
 1 – Very little  
 0 – Not at all

23. 17. Teachers encourage you to participate in extracurricular activities.

(পড়ার বাইরের বিষয়ে অংশ নিতে কি শিক্ষকরা উৎসাহিত করেন?)

Mark only one oval.

- 4 – Strongly agree  
 3 – Agree  
 2 – Neutral  
 1 – Disagree  
 0 – Strongly disagree

24. 18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

(শিক্ষাপ্রতিষ্ঠান কি তোমাদের কর্মজগতের উপযোগী বিভিন্ন শিক্ষা যেমন কম্পিউটার শেখার আয়োজন করে?)

Mark only one oval.

- 4 – To a great extent  
 3 – Moderate  
 2 – Some what  
 1 – Very little  
 0 – Not at all

25. 19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.

(কতজন শিক্ষক পড়ানোর ক্ষেত্রে আধুনিক প্রযুক্তি ব্যবহার করেন?)

Mark only one oval.

- 4 – Above 90%
- 3 – 70 – 89%
- 2 – 50 – 69%
- 1 – 30 – 49%
- 0 – Below 29%

26. 20. The overall quality of teaching-learning process in your institute is very good.

(সামগ্রিকভাবে কলেজের পঠনপাঠন ব্যবস্থা খুবই ভালো)

Mark only one oval.

- 4 – Strongly agree
- 3 – Agree
- 2 – Neutral
- 1 – Disagree
- 0 – Strongly disagree

27. 21. Give three observation / suggestions to improve the overall teaching – learning experience in your institution.

(কলেজের পঠনপাঠনের উন্নতিতে তোমার মতামত)

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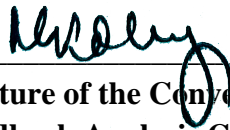
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## Declaration

We do hereby declare that the above information and statements are true to the best of our knowledge and belief. This report has been prepared by the feedback analysis cell, and no third party is involved in preparation of this report. Content of this report is owned by the college and Intellectual Property rights has been maintained.



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**Signature of the Convenor**  
**Feedback Analysis Cell**  
**K.K.Das College**



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**Signature of IQAC Coordinator**  
**K. K. Das College**  
***IQAC Co-ordinator***  
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**Signature of the Principal**  
**K. K. Das College**  
***Dr. Ramkrishna Prasad Chakraborty***  
**Principal**  
**K. K. DAS COLLEGE**  
**Garia, Kol-84**